IMPACT OF PATIENT ADVISORY COUNCIL ON HEALTHCARE OUTCOMES

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INTRODUCTION

Patient advisory councils are a way for healthcare organizations to promote patient engagement.

Our objective is to investigate whether patient engagement in patient advisory councils is linked to improvements in Clinical Quality, Patient Safety or Patient Satisfaction.

AIM

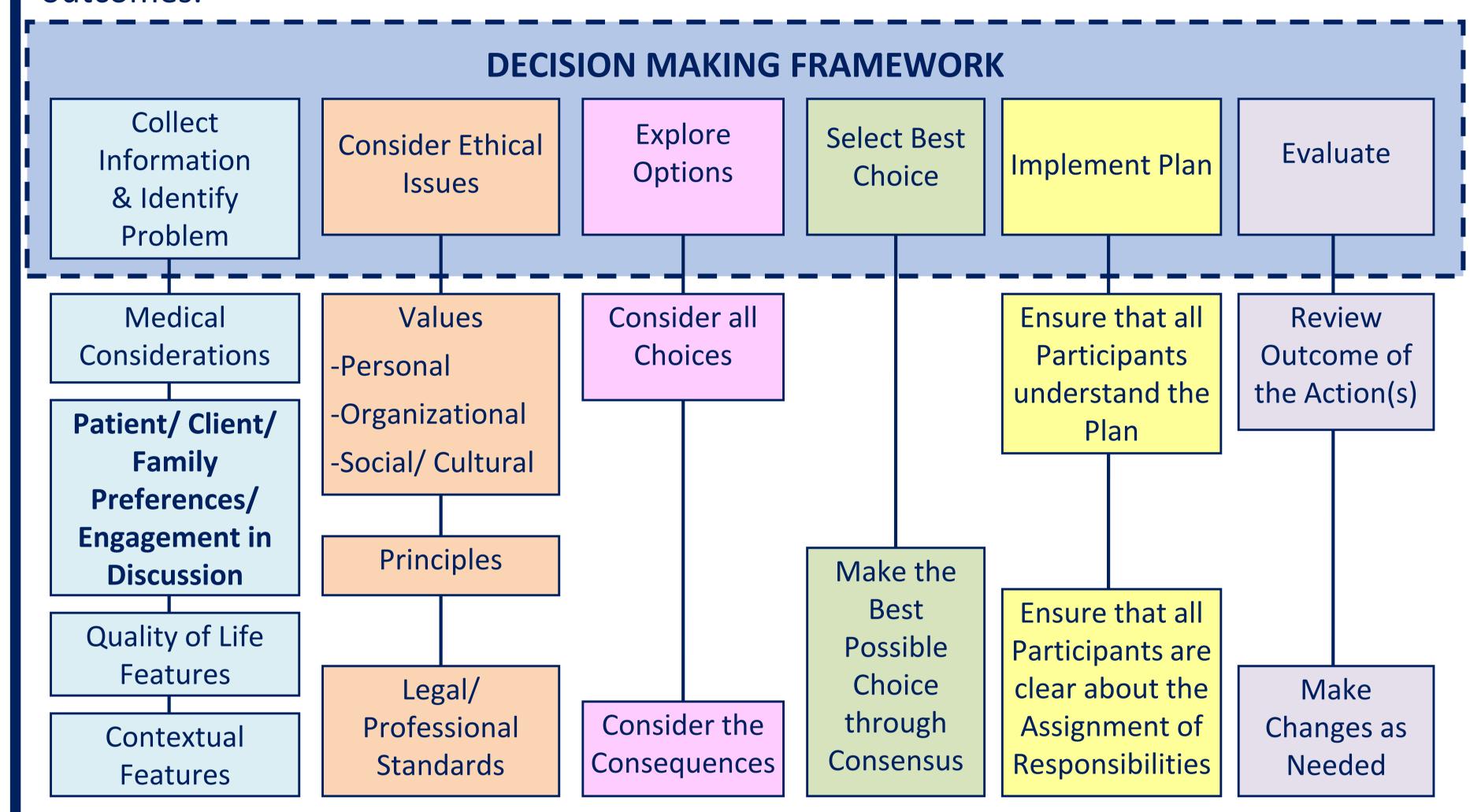
To bring together patients, family, staff and clinicians to enhance the experience for all people, evaluate strategies and improve quality and safety outcomes.

METHOD

To resolve discordance, we can promote group discussions,
Observational studies, randomized controlled trials, and case studies were included that described patients serving in an advisory role where primary outcomes were mentioned.
Qualitative thematic analysis was performed to synthesize results.

IMPACT / RESULT

Here we can make patient and family engagement in decision making as per patient's rights. A brain storming will happen with a group of expertise in the clinical field, administration and lay people. These kind of activities can make improvements in clinical outcomes.



CONCLUSIONS

As clinics and hospitals implement patient advisory councils, rigorous evaluation of their programs is needed to support the expansion of system-level patient engagement.

SUSTENANCE

This has to be done periodically and give the responsibility to the Patient Counselors.

All the activities are documented, changes can be made accordingly.

Activities to be discussed in the quality improvement committee.

REFERENCES & ACKNOWLEDGEMENT

- ► https://www.researchgate.net/publication/320572009 The impact of patient advisors on healthcare outcomes A systematic review
- https://www.epihc.org/about

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